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THIS BOOKLET has been designed to assist you in the care and operation of your chair. Specific cleaning instructions have been provided for your Brisa UltraFabrics® Covering.

CUSTOMER REFERENCE INFORMATION

Please record the following information about your LF Gaming chair for future reference.

Serial number:

| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|
| | | | | | | | | | |
|--|--|--|--|--|--|--|--|--|--|

(You'll find it under the seat on the white sticker with the bar code.)

Place of purchase: _____

Date of purchase: _____

Additional information: _____

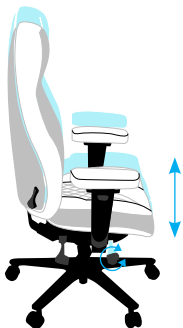
SEATING SAFETY TIPS

Thank you for your purchase. LF Gaming chairs are designed to support your body for optimal posture and comfort. When sat in improperly, any chair will place strain on the legs and spine, which can cause pain. Ergonomic Chairs work optimally when they have been adjusted and are used properly. Improper use of even the best chairs mitigates their effectiveness and may even result in injury. Familiarize yourself with the functions of the chair and follow the tips below to ensure years of risk-free seated comfort.

- Always sit fully in the chair, with your back against the backrest.
- Never perch on the edge of the seat, sit cross-legged or sit with your legs up on a desk or other tall surface. Leaning too far in any direction, so that a shift in your body weight causes the chair's casters to leave the floor, increases the risk of the chair tipping over. Ensure all casters remain completely on the floor at all times. Not doing so may cause harm to yourself, surrounding property and others, and may void your warranty.
- Never stand on your chair or sit on the arms of your chair. Do not use the arms to lift yourself out of the chair.
- Exercise caution when moving your chair between different floor surfaces. Push the chair while you are standing, rather than attempting to do so while seated.
- Use the chair's tension control mechanism to compensate for different body weights. Always ensure the control is properly adjusted, resulting in a smooth and controlled tilt motion.
- Your chair should be checked every 6-12 months to ensure all the parts are tight and in optimal condition.

CHAIR FUNCTION:

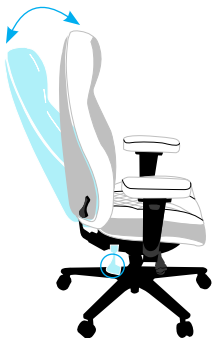
All locations are referred to as if sitting in the chair.



SEAT HEIGHT

Raises or lowers seat height to achieve desired setting.

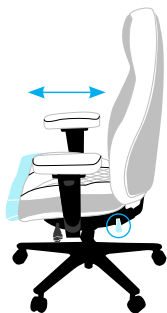
- **Paddle Location*:** Forward most trilobed paddle on Right side (*while seated*).
*Note this paddle is shared with Tilt Tension adjustment. Seat Height is activated by main portion of paddle, whereas Tilt Tension is adjusted by the very end portion of the paddle.
- **To Adjust: To raise** - with no weight on seat, rotate main paddle backward. Seat will raise until you release the paddle or the seat reaches its maximum height.
To lower - while seated on chair, rotate main paddle backward. Seat will lower until you release the paddle or the seat reaches its minimum height.



INFINITE BACK ANGLE ADJUSTMENT

Allows user to adjust angle of backrest while seated.

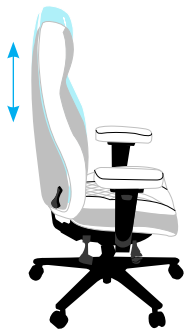
- **Paddle Location:** Rearward Most paddle on Right side (*while seated*).
- **To Adjust:** Lift paddle and hold in upward position to engage angle, then release paddle to lock in any infinite position.



SEAT SLIDER FUNCTION

Allows user to adjust the seat depth to suit your body, or as preferred for most multi-user situations.

- **Paddle Location:** Rearward most on Left side (*while seated*).
- **To Adjust:** Hold paddle upward to unlock seat slider - pull seat forward or rearward to increase/decrease seat depth. Release paddle at desired position to lock.



RATCHET BACK HEIGHT ADJUSTMENT

Allows user to adjust height of backrest while seated.

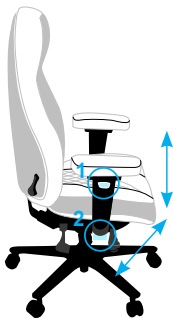
- **To Adjust:** Simply lift the backrest upwards to reach desired height. To reset the cycle, lift the backrest until maximum height is reached, where the internal mechanism will reset and backrest will drop down. Press firmly down on the backrest to engage the ratchet function and begin lifting to restart cycle.



LUMBAR SUPPORT ADJUSTMENT

Allows user to increase or decrease lumbar pressure.

- **Paddle Location:** Schukra® Lumbar handle is located on right side on the outside of the backrest.
- **To Adjust:** To maximize lumbar pressure, push lumbar handle downward. To minimize lumbar pressure, lift handle upwards. To fully utilize this feature, combine use with Ratchet Back Height Adjustment.



HEIGHT & WIDTH ADJUSTABLE ARMS

Allows arm height and width adjustment.

- **To Adjust:** 1) Height - Lift finger pull on outside of arm structure, then lift upwards to raise or lower. 2) Width - Loosen handwheels located under the arm bracket under the seat. Pull or push arms in or out. Tighten handwheels when desired location is achieved.



ARM PAD SWIVEL

Swivel function provides user movement to suit their activity or task.

- **To Adjust:** To swivel arm pad inward, gently push on outside of arm pad. Push on inside to swivel out.
- Always make sure your arm pads are pushed completely outward before sitting down in your chair. Not doing so may result in damage.

****NOTICE**** Keep fingers on top or on sides of upholstered arm pads - the swivel mechanism can create a pinch point.



TILT TENSION ADJUSTMENT

Allows user to adjust the ease of reclining.

- **Paddle Location*:** Tilt Tension adjustment is found on the end of the Trilobe shaped paddle on Right side (*while seated*).
**Note this paddle is shared with Seat Height adjustment. Seat Height is activated by main portion of paddle, whereas Tilt Tension is adjusted by the very end portion of the paddle.*
- **To Adjust:** Turn the knob on the end of the Trilobed paddle. Turning the handle clockwise or counter-clockwise increases or decreases Tilt Tension.



5 POSITION TILT LOCK OUT WITH ANTI-KICK FEATURE

Allows user to freely rock forward and backward or lock chair into one of five preset positions - while anti-kick prevents sudden release.

- **Paddle Location:** Forwardmost trilobed paddle on Left side (*while seated*).
- **To Adjust: To Lock** - when in desired position, rotate paddle forward, chair will lock into closest of five preset positions.
- **To unlock** - rotate paddle backward and lean gently against backrest to release lock and resume tilting.



360 DEGREE SWIVEL

- Your LF Gaming chair rotates 360 degrees without obstruction. Use your feet to turn yourself around.

STANDARD CHAIR FEATURES & BENEFITS:

- Built in Headrest (High Back Model Only) - Provides constant support of head while reclining. Alleviates muscle strain and discomfort.
- Schukra® Lumbar Support - Encourages “S” shaped spine, which reduces pressure on disks between the vertebrae. Enables optimization of shape of backrest to fit curvature of the spine around lower back.
- Nylon Resin Back Frame - Provides strength and stability.
- Lateral Shaped Back with LIFE-Foam™ Memory Foam - Supports/cups backrest while memory foam reduces pressure points and aids circulation.
- Ratchet Back Height Adjustment - Adjustability enables you to achieve optimum back posture and support. Allows backrest to be adjusted so Lumbar Support fits properly in the lower back.
- Upholstered LIFE-Foam™ Memory Foam Arm Pads - Provides soft and extremely comfortable padding which reduces pressure points on elbows and enhances comfort for users with sensitivity issues like Elbow Tendonitis.
- Arm Pad Swivel Function - Allows user to rest wrists and forearms comfortably while typing.
- Height and Width Adjustable Arm Brackets - Provides support when not using keyboard to minimize tension build up in the shoulders. Optimizes the lateral proximity of the armrest to you.
- Contoured Seat - Designed to redistribute the body's weight over a larger area, pressure points are reduced in troublesome places like the back of the thighs and tailbone.

- High Density Foam Core - Prevents the foam from collapsing and “bottoming” out.
- Temperature and Pressure Sensitive LIFE-Foam™ Memory Foam - Conforms to your body’s unique contours to further reduce pressure on your bones and joints.
- Front Waterfall Edge - Our signature moulded foam design offers greater support and comfort with unrestricted blood circulation behind the knees.
- Synchro-Tilt Control Mechanism - Features a unique synchronized ride that cradles the user as they recline in the chair.
- Back Angle Adjustment - Allows the back angle to be opened up which encourages blood flow through the pelvis. When shoulders are back, the chest is open, thereby exchanging more oxygenated blood to the brain. Subsequently less mistakes are made, you feel more alert and productive.
- Tilt & Tilt Lock Function - Allows user to freely rock forward and backward or lock chair into one of five preset positions, while anti-kick feature prevents sudden release. Enables you to position your pelvis above your knees, opening the pelvic angle which improves “S” shape of spine when sitting, reducing load on spine and improving blood flow.
- Tilt Tension Adjustment - Provides an individual fit, so that rocking sensation supports and holds the user’s bodyweight fully.
- Seat Height Adjustment - Ensures proper height, hips should be slightly higher than the knees also opens the pelvis allowing blood to flow freely through upper and lower body.
- Seat Slider Depth Adjustment - allows user to adjust seat depth up to 2” forward. Optimum seated position should be a minimum space of two finger widths behind the knee, which encourages blood flow behind the knees.

- 27" Diameter Five Star Base - Provides strength and stability of the chair.
- Dual Wheel Casters with Soft Polyurethane Tread - Ensure smooth rolling on either low pile carpeting or hard floor surface (safe for use on Hardwood, Tile and Plastic Chair Mat).
- Upholstery - Choose from one of our many beautiful designs, each handmade in our factory in Calgary, Canada.
- Brisa UltraFabrics® - The PU Leather that leaves the rest in it's dust. Engineered to be breathable and easy to clean. Extremely soft and comfortable to sit in. Brisa Ultrafabrics® are made without the harsh chemicals of PVC's or Plasticizers. There are no toxic by-products from the production of this fabric and over 99% of the solvents recaptured and recycled. GREENGUARD Certified.



- Therma-Guard™ Temperature Regulating Technology - Phase Change Materials (PCM's) prevent the chair from overheating. Lasts throughout the lifetime of the product. Long-term temperature regulation offers immediate, ongoing, measurable and noticeable results.

NORTH AMERICAN LIMITED WARRANTY

LF GAMING GUARANTEES:

- For a period of ten (10) years from date of purchase: Frame, Fabric Covering and Workmanship.
- For a period of five (5) years from date of purchase: Foam, Control Mechanism, Gas Lift and All Moving Parts.
- Maximum weight limit: 300 lbs

LIMITED WARRANTY CONDITIONS & EXCLUSIONS

- This limited warranty applies to purchases made directly from LF Gaming and those used for normal personal (non-commercial use).
- Weight verification may be required to ascertain whether warranty is valid.
- Customer's Original Bill of Sale and serial number must be provided at the time of claim.
- Limited Warranty begins from the date of purchase - if customer's Original Bill of Sale is not provided then by default the date of manufacture will be used.
- LF Gaming foam products are of the industry's highest quality. LIFE-Foam™ material (including visco-elastic and high density) will see a gradual decrease in viscosity (bounce back) over many years of use. This is a natural occurrence and is not covered by our warranty. LF Gaming warrants to the original purchaser that LIFE-Foam™ used in LF Gaming chairs will be replaced or repaired at our option if deemed defective due to structural integrity or faulty workmanship within five (5) years from date of purchase.
- Although LF Gaming ensures the highest quality of workmanship in all of its products, LF Gaming does not cover normal wear, fading, or damage that has occurred during the life of upholstery. Pudding and stretching of fabric is generated by repeated use and is not considered a defect.
- Minor variations arising from the manufacture of our handmade workmanship are not covered by this limited warranty.
- The limited warranty covers parts only and applies to the

original owner only - it is not transferable. Customers are responsible for transportation costs to and from LF Gaming.

- Normal wear and tear, scratches, dents and/or cuts in fabric covering - caused by accident, abuse or act of God are not covered by this limited warranty.
- Obvious signs of abuse, misuse or negligence voids this limited warranty. LF Gaming is not responsible for damage caused by transport, improper assembly or installation, maintenance, modification, tampering or for the damage or degradation of product that may occur due to extreme hot, cold or humid temperatures after it has left LF Gaming.

HOW TO PROCESS A WARRANTY CLAIM

If you have a warranty claim, please contact our Customer Service Department at 800-661-8568 (Canada & USA) Monday to Thursday 8am to 4pm and Friday's 8am - 12pm MT. (Local & International call (1+) 403-720-3966). Alternatively please email us with your information at info@LFGaming.com.

Please be sure to have ready the following information:

- Chair's serial number (located under the seat on the white rectangular sticker - under the bar code).
- Include your contact information, name, phone number, address.
- Detailed description of the issue you're experiencing.
- If the warranty problem is visual, take a digital photograph or video and send to info@LFGaming.com.

Many times, just troubleshooting with our experienced Customer Service Representatives will help you through whatever issue you might be experiencing. However, there are some times when a part may be needed. Once your Warranty Claim has been verified by our Staff we will send the part(s) you need via UPS Ground service. Our Warranty does not include freight, so a nominal fee must be paid.

BRISA ULTRAFABRICS®

Not all PU “Polyurethanes” are alike

LF Gaming’s Stealth Chairs feature:

- Unbeatable soft hand
- Exceptional wear resistance
- Climate control technology shields from temperature changes
- Repellency to moisture and liquids
- Endurance to alcohol-based cleaners and 1:5 bleach/water solution
- Leading durability
- Exclusive Takumi Technology
- Earth Friendly

The aesthetics and durability of UltraFabrics® brand products make them a brilliant leather alternative with superior quality. UltraFabrics® utilizes efficient manufacturing processes that are based on conservation of raw materials, toxic-free solutions, and minimal dependency on natural resources. As harmony with human and environmental integration is the nature of this brand, the breathability, PVC free, and the low VOC performance attributes of UltraFabrics® products ensure a sustainable presence within your inner and outer environment.

NORMAL CARE INSTRUCTIONS

One of the best ways to keep UltraFabrics® brand surfaces looking great is to properly maintain them by cleaning regularly to prevent excessive dirt from accumulating.

Below is a general outline to help you keep your quality UltraFabrics® brand products looking their best. Following these guidelines will help to extend the life of the fabric.

1. Vacuum dust and clean regularly with soap and water
2. Wipe up spills as soon as they occur
3. Lift most stains with an alcohol based cleaner like Fantastik
4. Disinfect using a 5:1 water/bleach solution
5. All cleaning solution residue should be thoroughly rinsed with water
6. Air Dry

BALLPOINT PEN REMOVAL INSTRUCTIONS

1. Wipe the stain off with ethanol (rubbing alcohol). [If this is unsuccessful, proceed to step 2].
2. Prepare a solution of 50% chlorinated bleach, 50% water.
3. Place a thin tissue over the ink stain.
4. Apply the chlorinated bleach solution. Be sure not to over saturate the tissue.
5. Cover tissue with polyethylene film (plastic wrap) to prevent chlorinated bleach solution from drying.
6. Check on stain repeatedly.
7. Do not leave the chlorinated bleach solution for more than one (1) hour.
8. When the stain looks almost gone, remove the tissue and rinse the stain with water.
9. To neutralize the bleached area, place a tissue on the bleached area and apply 15% hydrogen peroxide solution.
10. Leave on for thirty (30) minutes, and remove the tissue.
11. Remove the peroxide residue with water.
12. While the foregoing instructions have proven to work in many cases, especially in which ink stains are addressed immediately, not all ink stains can be removed in every situation.

NOTE

These are recommended or suggested methods of cleaning. Always try any cleaning method in a hidden area to convince yourself of the results. LF Gaming is not responsible for damage incurred while cleaning. Like any upholstery material, all fabrics can fade to some degree if exposed to the sun or direct light. Protect your furniture from sun and direct light.

MAINTENANCE INSTRUCTIONS

Casters, bases and arms can be wiped clean with a damp cloth. For extra shine, they may be polished with products specifically formulated for metal, plastics, nylon and fiberglass. It should be understood that all products with moving parts will make noise from time to time.

Please note that squeaks and creaks are typical of chairs that have not been adjusted or serviced for a long time. To help alleviate the frequency of noises please go through the steps outlined below:

- The easiest way to alleviate noise is to systematically move through each moving part and repeatedly adjust it. For example, unlock the tilt lock paddle and rock in the chair for several minutes – this will help move the lubrication along the spring and stop loud squeaks.
- It may be that the plastic finger guard (if applicable) on your control has shifted and is now rubbing against the mechanism paddles. Remove the guard and reattach it to stop the clicking.
- Check and if need be, tighten bolts attaching the seat and back to the mechanism.
- Gas lifts will squeak if left idle for extended periods of time. Lifting and lowering your chair, and rotating in your chair a few times will eliminate these squeaks.
- Check casters and remove any carpet lint, dust or grime. Check the bottom of the casters for flat spots. This can occur on chairs that are rarely moved. Replace casters if necessary.
- Tighten hand wheels attaching arms to mechanism.

TROUBLE SHOOTING AND TIPS

RATCHET BACK HEIGHT ADJUSTMENT

If you are experiencing difficulty in adjusting your Ratchet Back, ensure you are following all of the steps carefully. Often times with the larger models it can take a little more effort to ensure the internal mechanism is resetting.

First, to reset the cycle **FIRMLY** lift the backrest until the maximum height is reached. The internal mechanism will reset and the back will drop down. **FIRMLY** press the backrest downwards until you hear a click and the cycle will start over. Lift the backrest upwards to reach desired height.

If you don't hear a click when the backrest is pressed downward at the bottom of the cycle – ensure the seat is not impeding the backrest – (using the Seat Slider) you may need to pull the seat forward away from the back until the backrest is set to the desired location. Return the seat to the desired location.



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